


OCLAS

OPERATIONAL PERFORMANCE IN ENERGY AND INFRASTRUCTURE

Quality, Environmental and Responsible Delivery Policy

A proportionate management system for evidence-led advisory work

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Owner	Sheyi N. Lisk-Carew, Founder and Principal
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Certification position: Oclas does not claim ISO 9001 or ISO 14001 certification. This policy applies proportionate controls aligned with recognised quality, environmental and project-management principles.

Quality objectives

- Understand the buyer's intended outcome, constraints and acceptance criteria before work starts.
- Base conclusions on traceable evidence, distinguish fact from assumption, and state limitations clearly.
- Deliver complete, accurate, usable outputs on the agreed scope, format and timetable.
- Detect and correct defects early through review, version control and decision records.
- Convert lessons into improved methods, templates, controls and training.

Delivery controls

1. Contract review: confirm scope, deliverables, interfaces, responsibilities, dependencies, confidentiality, data, safety and acceptance.
2. Delivery plan: define work packages, milestones, risks, resources, reviews, evidence sources and decision points.
3. Controlled execution: maintain current versions, action and decision logs, change control and traceability from evidence to conclusion.
4. Quality review: apply self-check, independent or peer review where proportionate, factual validation with source owners and formal acceptance.
5. Close-out: resolve open actions, transfer agreed records, capture feedback and lessons, and record improvement actions.

Competence and organisational standards

Delivery is led by an adviser with a BEng (Hons) in Computer Systems Engineering, MSc in Marketing Management, Executive MBA in International Oil & Gas Management, and PRINCE2, Lean and Six Sigma credentials. Assignment-specific competence gaps are identified before mobilisation and addressed through qualified specialists, buyer approval, training or adjusted scope.

Environmental commitments

- Use remote collaboration where it achieves the required outcome and avoids unnecessary travel.
- Plan necessary travel for efficiency and favour lower-impact options where practicable and safe.
- Use digital records by default; minimise printing, consumables and avoidable waste.
- Consider energy, carbon, materials, waste and climate resilience when these are relevant to advice or supplier selection.
- Comply with client site controls and applicable environmental law; report incidents promptly.

Performance and improvement

Measures are agreed per assignment and may cover milestone reliability, review defects, action closure, buyer feedback, change control, travel, printing and corrective-action completion. Oclas will use verifiable evidence and will not publish unsupported savings, environmental benefits or certification claims.

Approval and control

This policy is reviewed annually and after significant client feedback, non-conformance, legal change or expansion of services. Buyer-specific quality or environmental requirements are incorporated before mobilisation.

Approved by: Sheyi N. Lisk-Carew, Founder and Principal | **Version:** 1.0

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